



VICTORIOUS FESTIVAL 2021 - ESSENTIAL GUIDE

We're thrilled to be able to welcome you back to Southsea Seafront for Victorious 2021! We've compiled a handy guide containing all the information you will need to enjoy your festival experience, including key info, our Covid-19 Policy, travel and welfare. See you there!

1. KEY INFO

Opening Times - click [HERE](#)

Getting to Victorious - click [HERE](#)

Festival Map - click [HERE](#)

Line Up Times – click [HERE](#)

2.COVID-19 ENTRY REQUIREMENTS

Like many other events happening this Summer, we ask all ticket-holders aged 18 and over to **demonstrate their COVID-19** status upon entering the festival by supplying **ONE** of the following:

- **Proof of a negative NHS Lateral Flow Test**– taken prior to travel on the day of arrival at the festival
OR
- **Proof of full vaccination**– both doses received (with the second at least 14 days prior to the festival)
OR
- **Proof of natural immunity**– based upon a positive PCR test within 180 days of the festival (including 10 days self-isolation following the result).

Demonstrating your Covid-19 status is simple. The easiest way is to download the NHS app – to find out more click - [HERE](#)

We **strongly recommend that you screenshot or download a copy of your NHS COVID Pass prior to arrival** so that you have it ready to show at the entry gates along with your tickets.

For more Victorious Festival Covid-19 information – click [HERE](#)

If you're a visitor from outside of England – click [HERE](#).

3. ESSENTIAL INFO

Give yourself extra time

Allow plenty of time to get in before your favourite bands start. Victorious is a big site and you'll need to allow time to get through the gates and head over to the correct stage. **Remember you will need to show your ticket AND your proof of COVID-19 Status along with having your bag checked by security.** Please only bring essential items. You can see a full list of prohibited items in our [Terms and Conditions](#).

Age Restrictions

We operate a strict challenge 25 policy on all bars AND at the gate where anyone aged 15 or under must be accompanied by an adult aged 18 or over. Accepted forms of I.D. include Passport and Driving Licence ONLY.

Bars

Please note that some of our bars this year will be card payment only. Please see the map [HERE](#) for more details.

Food and Drink Restrictions

Drinks are not permitted in the festival site with the exception of factory sealed water bottles or an **empty reusable water vessel** (no glass permitted). There will be plenty of free water stations on site. Food is not permitted with the exception of baby food. There is a huge variety of food and drink outlets available on site. If you have any dietary or medical requirement see [our extenuating circumstances](#) section for more information.

4. TOP TIPS FOR A GREAT VICTORIOUS FESTIVAL

Explore our website

Visit victoriousfestival.co.uk to get familiar with the event and all it offers ahead of the weekend.

Read the festival FAQs

We recommend you have a read of the [festival FAQs](#) page so you know what to expect at Victorious Festival.

Campsite Ticket Holders

If you're camping – please read the Farlington Fields Offsite Campsite information [HERE](#) before leave and make sure you head to the campsite first – before heading to the festival site.

Premium Upgrade Ticket Holders

Remember, you require both your Standard entry ticket AND your Premium Upgrade BOLT-ON ticket to gain access to the festival.

Festival Attire

Victorious is a BIG festival so wear comfy footwear. Check the weather forecast ahead of time and plan accordingly.

Merchandise

Don't forget to visit our merch stands located in the Common and Castle Arenas for some fantastic official merchandise including t-shirts, hoodies and lanyards!

Look after Southsea Seafront

We're so lucky to be able to take place on the stunning Southsea Seafront. Please respect the location and help keep the site clean and tidy by dropping your litter in the bins provided.

Stay Hydrated

Drink water and stay hydrated - bring a reusable water bottle (glass is not permitted) and fill up at the many free drinking water points around site.

Vaccination Station

Solent NHS Trust and Portsmouth City Council will be hosting a pop-up COVID-19 vaccination clinic at the festival. Anyone aged 18 and over can get their first or second dose of the Pfizer vaccine (providing it's been 8 weeks since the first dose). The clinic (no. 16 on the map) will be located near to Street Food Way. To find out more about Portsmouth COVID-19 vaccinations, visit www.portsmouth.gov.uk/covidvaccine.

5. LOOK OUT FOR EACH OTHER & BE KIND

Victorious is known as a big friendly festival because of it's great festival-goers. Keep looking out for each other and be kind – a little goes a long way. If you do come across anyone who is feeling unwell or needs help in any way, direct them to welfare, medical or go straight to a member of security or a steward.

Welfare and Medical

You can find the fantastic welfare teams located next to the Common Stage and on Avenue De Caen opposite the Acoustic Stage. Welfare will also be taking in lost property throughout the event.

Staying safe and Security

Security staff, stewards, police, working dogs and medical staff patrol the site and CCTV cameras are employed – both on and off site – for crime prevention and safety purposes. If you see anything suspicious let a member of security or a steward know. They're all there to help look after you and ensure you have a good time.

Personal Safety

We know you want to have a drink or two, but do consider that drinking to excess can leave you vulnerable, so as friends DO look out for each other. Arrange a meeting point with your friends if you get split up from each other, so you know where to head to. **Drugs. Quite simply – don't bring them.**

6. CUSTOMER SUPPORT

E-ticket Issues

For issues or queries regarding your e-ticket please contact the Kaboodle customer service team: victorious@kaboodle.co.uk

FAQS

You may find the answer you're looking for on our [FAQ page](#) and [Ticket Information page](#). Full **Victorious Festival Terms and Conditions** can be found [here](#).

For any other queries please email info@victoriousfestival.co.uk

We hope you have a fantastic time at Victorious Festival 2021!