

Welcome to Victorious Festival 2022!

Here is all the information you will need to make sure you get the best out of your time at the event. Please find your relevant documents enclosed in this pack.

Pre-Event

Our line up times have landed! View them here.

Arriving at Victorious

Drop Off & Pick Up -

If you are getting dropped off between **09:00 and 21:30**– head to our accessible drop off zone at **Jack Cockerill way.**

After these hours, an alternative accessible drop off zone is available at **Point B- Eastney Esplanade** (Canoe Lake).

Car Parking -

In order to use the disabled parking area, please just bring a current blue badge to display. The disabled car park is clearly marked on the enclosed map. Please note there is only one car park entrance. There will be yellow highway signs along the way, to assist you to the car park entrance. Once you enter the car park you will be guided along to the disabled car parking bays along Clarence Esplanade.

Car Park Opening times:

Friday 26th August -10AM- 1AM.

Saturday 27th August – 8AM – 1AM.

Sunday 28th August - 8AM – 1AM.

Monday 29th August (After event)- 8AM - 12NOON.

For details about getting to the festival visit our website.

Entering the site -

On arrival, the entrances to Victorious Festival are on the enclosed map (letters A-P). Please be aware there is not a separate entrance for disabled customers, so please head to any entrance. We suggest you allow plenty of time for arrival, this is at your own discretion as we do not anticipate continuous queues. However, if you *do* have difficulty queuing due to medical conditions, please look for the accessible signage at each entrance or ask a steward to help you locate the accessible lane.

Finally, we feel it is worth noting that the event takes place on Southsea Seafront. Large areas of the site are flat, most of the terrain is grass. We also have with concrete paths running across the site. We ask that you prepare for all conditions you may encounter when preparing what to bring to the festival.

Facilities at Victorious Festival

Toilets - inc. Mobiloo -

We have ensured that there are accessible toilets throughout the event site, so you can explore the site with reassurance that you are never far away from facilities.

Accessible toilets can be found at any toilet block on site except for next to Castle Stage. If you are looking for accessible toilets in this area, please head to the back of the field or the toilet by the accessible viewing platform. For a full list of toilet locations please email access@victoriousfestival.co.uk.

The toilets will generally be stewarded at peak times and disabled toilets will have signage on them, reminding other festival goers that these toilets are for disabled customers. There are also accessible toilets at the welfare & medical tents. The tents are manned throughout the event and the team will be on hand if you require any assistance - please feel free to use these facilities.

We are thrilled to have a **Mobiloo**, a high dependency mobile toilet unit, on site throughout the festival weekend. On Friday it will be in Common Stage arena by Medical & Welfare. Saturday & Sunday – Located down Avenue De Caen, opposite Southsea Skatepark by Medical and Welfare (see map).

Please note, if you require use of the hoist, please bring your own sling.

Hearing Loops -

Hearing loops will be available at all entrances to Victorious Festival, as well as accreditation and the Common Stage central bar. If you require this service, please ask any stewards and they will direct you to the nearest one.

Accessibility Platform -

Our raised viewing platforms are located at the Common Stage and Castle Stage. They are designed for wheelchair users and other customers whose disabilities mean they would not be able to view the stage from a ground level viewing area. There is also a ground level viewing area at the Comedy stage.

<u>Please be aware the platforms are subject to capacity.</u> In order to access the platform, you must apply for a wristband in advance, to do this head to our website and visit our accessibility page.

British Sign Language Interpretation -

We are thrilled to be working with British Sign Language Interpreters once again at this year's Victorious. Performance Interpreting Ltd. will be providing registered, qualified BSL interpreters who will interpret performances next to the accessibility platforms throughout the weekend.

To let us know you would like to use the BSL Service please contact office@performanceinterpreting.co.uk

They will also be on site throughout the weekend at the BSL Hub.

First Aid and Welfare -

Victorious Festival has a brilliant first aid and welfare team. Should you need any assistance, please visit the welfare tent where they will be happy to assist you. Their location can be found on the map.

Quiet space & Sensory Space

We have a **quiet space** available for you to use if you need, to rest, reflect or take a moment away from other busier/louder spaces during the festival. The Garden centre on Ave. De Caen **(map entrance Gate C)** offers a **sensory space** with a lovely, relaxed atmosphere for customers to use as they wish during the festival.

Accreditation Hut – Accessibility Officer

The accreditation hut is **outside** of the festival site by the car park. If you have any issues regarding entry or questions about facilities, one of our Accessibility Officers will be in the Accreditation Portakabin. They will be happy to assist you.

Accessibility Zone - Camping

We are thrilled to have accessible camping available at our offsite campsite. Please see enclosed map for campsite arrival information including Blue badge parking bays and closest entrance. If you require assistance on arrival at the campsite, please notify our stewards who will be happy to help.

The Accessibility Zone and Accessible Campervan Zone both have accessible toilets and showers for your use. Medical and Welfare are also located in the area. Should you need any assistance please visit the welfare tent where they will be happy to assist you.

Your camping wristband allows you to use our free shuttle service as many times as you would like during your stay. Each shuttle bus to and from the festival has one wheelchair space. The journey is approximately 30-40 mins one way. The bus runs on a continuous loop from the campsite to the park and ride site, then to the festival.

Shuttle Bus operating times:

Friday - 10:00AM- 00:00AM

Saturday- 09:00AM-00:00AM

Sunday 09:00AM- 00:00AM

Please do not use your car once it has been parked up in the campsite car park.

We hope you have a wonderful time at the event and that this information has been helpful.

We look forward to seeing you at Victorious 2022.

The Victorious Team

For further access information click here or email access@victoriousfestival.co.uk

