



VICTORIOUS FESTIVAL 2023 - ESSENTIAL GUIDE

We can't wait to welcome you back to Southsea Seafront for Victorious 2023! We've put together a handy guide of all the information you'll need to get the most out of your visit to Victorious!

1. KEY INFO

Official App – click [HERE](#)

General Event Info - click [HERE](#)

Festival Map - click [HERE](#)

Line Up Times – click [HERE](#)

Getting to Victorious - click [HERE](#)

2. ESSENTIAL INFO

Planning on Driving to Victorious?

⚠️Take note: There is no onsite car park

If you are driving please use the Lakeside Parking and Shuttle Service. Pre-book tickets [HERE](#)

If you are a Blue Badge holder please visit our [accessible info page](#) for alternative information.

VICTORIOUS
VVVVVVVV

**LAKESIDE CAR PARK
AND SHUTTLE SERVICE**

BOOK NOW!

**THE EASIEST WAY TO GET TO AND FROM THE
FESTIVAL IF YOU PLAN ON DRIVING!**

- **No Stop** - direct route straight from lakeside to the festival & back again!
- **Closest drop off/pick up** - our shuttles (and Big Green Coaches) get you the closest to the action!
- **Bus lanes** - shuttles equal quicker travel by utilising bus lanes!
- **Open late** - no need to leave early, travel back after the headliners!
- **Green** - great for the environment and congestion!

Walk, cycle or use public transport where possible

Plan your journey ahead of time and walk or cycle if you're in the city. There is a handy bike park located just outside Entrance C. Please try to use public transport wherever possible.

⚠️ Please note Rail strikes have been announced for Saturday 26th August.

You may need to make alternative arrangements. Please see the National Rail website for further information.

Read the full Getting Here information - [HERE](#)

Festival Opening Hours

Friday: 10:00 – 23:00

Saturday: 10:00 – 23:00

Sunday: 10:00 – 23:00

Afternoon Special Guests

Victorious is unique in that we have brilliant afternoon special guests each day (Blossoms, Natalie Imbruglia and Hard-fi). These acts are on early in the afternoon (approx. 1pm) so please arrive early and **allow plenty of time to get in before your favourite bands start**. Victorious is a very large festival and you'll need to allow time to get through the gates and head over to the correct stage.

E-Tickets

All tickets are e-tickets. We recommend printing your e-ticket, however, if you can't, you can show it on your phone. Please have your ticket ready. If you're using a phone, we recommend screenshotting your e-ticket in advance.

Age Restrictions

We operate a strict challenge 25 policy on all bars AND at the gate where anyone aged 15 or under must be accompanied by an adult aged 18 or over. Accepted forms of I.D. include Passport and Driving Licence ONLY.

Bars

Please note that most of our bars this year will be card payments only. Please see the map [HERE](#) for more details.

Food and Drink Restrictions

Drinks are not permitted into the festival site with the exception of factory-sealed water bottles or an **empty reusable water vessel** (no glass permitted). There will be plenty of free water stations on site. Food is not permitted with the exception of baby food. There is a huge variety of food and drink outlets available on site. If you have any dietary or medical requirements please see [our extenuating circumstances](#) section for more information.

4. TOP TIPS FOR A GREAT VICTORIOUS FESTIVAL

Download our app

Download our Official App – [HERE](#). It's free! Build your own line-up, navigate the festival site with the GPS-powered map, and stay up to date with the latest festival information. Please allow notifications and push notifications to receive all festival updates and more.

Explore our website

Visit victoriousfestival.co.uk to get familiar with the event and all it offers ahead of the weekend. It's a large festival with over 13 stages and we want you to get the most out of your Victorious experience!

Read the Festival Info Pages

We recommend you have a read of all the festival info [HERE](#) so you know what to expect at Victorious Festival. Make a cuppa and read through at your leisure or use the handy search function to find answers faster.

Campsite Ticket Holders

If you're camping – please read the Farlington Fields Offsite Campsite information [HERE](#) beforehand and make sure you **head to the campsite first – before heading to the festival site.**

Campsite Address: Farlington Playing Fields, Eastern Road, Portsmouth, Hampshire. PO6 1UW

Use the address above to travel into the area then start to follow the Victorious Campsite directional signage on approach.

Premium Upgrade Ticket Holders

Remember, you require both your Standard entry ticket AND your Premium Upgrade BOLT-ON ticket to gain access to the festival. The Premium Upgrade Entrance is Gate P.

Want a relaxing massage mid-festival? Book a free onsite massage with The Little Calm Company. Exclusive to Premium Upgrade customers. Book your time [here](#). Limited availability.

Festival Attire

Victorious is a BIG festival so wear comfy footwear. Check the weather forecast ahead of time and plan accordingly.

Merchandise

Don't forget to visit our merch stand located in the Common Arena. Here you can pick up your pre-ordered items plus buy official Victorious merch, band merch, lanyards, bucket hats and more!

Lockers and Phone Charging

We've teamed up with **Ezcharge** who will be offering onsite phone charging facilities. Perfect to help you stay connected all weekend. Find them in the Common Arena.

Mobile Lockers will also be on site offering you a place to store your things at the event. Please note, many of these lockers are equipped with a power supply but you will need to bring your own charging cables to use them. You can pre-book a locker by heading to our info page [HERE](#) and searching 'lockers'.

Look after Southsea Seafront

We're so lucky to be located on the stunning Southsea Seafront. Please respect the location and help keep the site clean and tidy by using the can and cup returns and dropping your litter in the bins provided.

Stay Hydrated

Drink water and stay hydrated - bring a reusable water bottle (glass is not permitted) or a factory-sealed bottle of water and fill up at the many free drinking water points around site. Free tap water is also available from all bars.

Festival Safe

If you haven't been to a festival before, or for a long time we really recommend checking out the festival-safe website – [HERE](#). It's got lots of information on what to expect at festivals and things to think about before you go to help you prepare for a brilliant weekend.

5. LOOK OUT FOR EACH OTHER, BE KIND

Victorious is known as a big friendly festival because of it's great festival-goers. Keep looking out for each other and be kind – a little goes a long way. If you do come across anyone who is feeling unwell or needs help in any way, direct them to welfare, medical or go straight to a member of security or a steward.

Personal Space & Crowds

We know festivals can be crowded in certain areas - especially when you want to get close to your favourite acts, but please be mindful of people's personal space.

Welfare and Medical

You can find our amazing welfare teams located in the Common Arena and on Avenue De Caen opposite the Acoustic Stage. You'll also find Tonic Music's Info Area and safe space next to welfare in the Common Arena. Welfare will also be taking in **lost property** throughout the event.

Staying Safe and Security

Security staff, stewards, police, working dogs and medical staff patrol the site and CCTV cameras are employed – both on and off-site – for crime prevention and safety purposes. If you see anything suspicious let a member of security or a steward know. They're all there to help look after you and ensure you have a good time.

Personal Safety

We know you want to have a drink or two, but consider that drinking to excess can leave you vulnerable, so look out for each other. Arrange a meeting point with your friends, so if you get split up, you know where to head to. **Drugs. Quite simply – don't bring them.**

Safer Spaces

We're committed to delivering a safe environment and operate a zero-tolerance policy towards sexual assault, harassment, racism, discrimination and any other anti-social behaviour. If you experience any of the latter, please report it to the nearest staff member, steward or security guard. We have specialist support services situated at our medical and welfare tents as well as roaming welfare teams who are there to help you at any time. For more information on Safer Spaces click - [HERE](#).

6. CUSTOMER SUPPORT

E-ticket Issues

All tickets are e-tickets are sent to the email address you booked with, approximately 7-10 days before the festival. We recommend you try searching 'Kaboodle' in your inbox and junk/spam folders.

In the meantime, you can view your tickets on the Kaboodle website if you [login to your account](#). If you do not already have an account, then please click 'forgot password' and it will guide you through the set up process.

If you still can't locate your ticket, please email our ticket providers at victorious@kaboodle.co.uk who will re-issue it.

IMPORTANT INFO & FAQs

You may find the answer you're looking for on our **Info pages** – [HERE](#).

Full **Victorious Festival Terms and Conditions** can be found - [HERE](#)

For any other queries please email info@victoriousfestival.co.uk

We hope you have an amazing time at Victorious Festival 2023!

We can't wait to see you by the sea!

VICTORIOUS FESTIVAL

DOWNLOAD NOW

